

JAMES HUNNICUTT

Senior Scrum Master

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📍 Nashville, TN 37214



www.linkedin.com/in/james-hunnicut87-scrum-master

WORK EXPERIENCE

Senior Scrum Master

eviCore Healthcare

📅 08/2020 - current 📍 Remote

- Led leadership coaching for six Scrum Masters, increasing team output by 30% within three months.
- Developed onboarding documentation that reduced training time by 40% for new Scrum Masters and developers.
- Facilitated 50+ sprint planning sessions, enhancing efficiency by 60% through improved retrospectives and daily scrums.
- Leveraged Accelerate Metrics to boost process efficiency by 20%, driving continuous improvement across Agile initiatives.
- Implemented feedback loops, leading to a 25% increase in project quality and optimized team workload.
- Designed and presented 10+ data-driven strategies to stakeholders, improving decision-making efficiency by 30%.

Scrum Master

L3Harris ForceX

📅 12/2018 - 08/2020 📍 Nashville, TN

- Developed an Agile assessment tool in collaboration with cross-functional teams, enhancing Scrum Master effectiveness by 15%.
- Partnered with the Quality Department to create a customizable Quality Roadmap, improving program alignment and increasing process efficiency by 30%.
- Designed team working agreements and RACI charts, fostering project clarity and strengthening team collaboration.
- Facilitated innovative workshops and story-jamming sessions, boosting creativity and improving project outcomes.
- Led Scrum of Scrums, driving cross-team collaboration and accelerating project delivery timelines by 20%.

Scrum Master

LKQ Corporation

📅 08/2017 - 12/2018 📍 Nashville, TN

CAREER OBJECTIVE

Certified Scrum Master with expertise in Agile methodologies, stakeholder relations, and process optimization. Proven ability to facilitate high-performing teams, drive scalability, and implement efficient workflows. Adept at dependency mapping, capacity planning, and Azure DevOps to ensure smooth project execution. Strong critical thinking and servant leadership, fostering collaboration and continuous improvement.

EDUCATION

Master of Science

Management and Leadership

📅 2019

Bachelor of Science

Business, Information Technology Management

Western Governors University

📅 2017

📍 Salt Lake City, UT

- Coursework in Organizational Behavior and Leadership
- Quantitative Business Analysis
- Critical Thinking and Logic
- Project Management and Effective Communication

SKILLS

- Led Agile ceremonies for B2B, B2C, and Mobile Development teams, ensuring alignment and continuous delivery.
- Transitioned two teams from Scrum to Kanban, improving workflow efficiency and cycle time.
- Coached stakeholders at all levels on Scrum metrics, enhancing Agile adoption and decision-making.
- Removed organizational impediments, enabling teams to operate with greater autonomy and speed.
- Boosted team productivity by implementing analytical reports and innovative team-building activities.
- Motivated and guided cross-functional teams, fostering collaboration and ensuring project success.

E-commerce Application Support Analyst

LKQ Corporation



02/2016 - 08/2017



Nashville, TN

- Worked alongside Agile teams to resolve production issues, ensuring seamless product delivery.
- Facilitated communication between developers, stakeholders, and business users, improving workflow efficiency.
- Streamlined issue resolution processes, reducing cycle time for critical system updates by 30%.

- Agile Methodology & Best Practices
- Scrum Process and Team Leadership
- Capacity & Scalability Planning
- Jira and Confluence
- Dependency Mapping & Risk Mitigation
- Azure DevOps & Workflow Optimization
- Servant Leadership & Coaching

CERTIFICATIONS

- Certified Professional Scrum Master
- Certified ScrumMaster
- Certified Advanced Scrum Master
- Certified Scrum Product Owner
- CompTIA Project+ certification